



The results are in!

Thank you for taking part in our annual NAEYC Family Survey. We always use your feedback to reflect and set goals for our program. The 26 questions you answered translate out into 71 criteria we must meet for our NAEYC accreditation!

Highlights:

- *100% of you believe our teachers and program work with you to meet your child's individual needs or we help you connect with other resources within the community.
- *98% of families have good relationships with your child's teacher & the rest of our staff.
- *97% of you report that our teachers do a good job sharing program happenings with you as well as taking time to inquire about things your child is doing at home to get to know them better.
- *97% of families believe Ms. Tiffanie (Center Director) and Ms. Colleen (Company President/Owner) are effective leaders/administrators.

Areas to continue improving upon:

- ***Just 16% of respondents did not realize these evaluation findings are shared with them annually. We attribute this, in part, to the fact that most of you have been with us since our survey last November. In the past we have posted results on each entry door and on each classroom parent board. This year you are also receiving these results electronically in an effort to reach most families.
 - ***80% feel we help you get to know other families in the program and encourage you to support each other. For those of you who are new, or have yet to join us, we would love to see you at one of our family nights. Please watch for signs on the entrance doors for upcoming events. They are a fun, laid-back, way to get to know other families in your child's class.
 - ***82% believe Grandma's House helps you learn about community events and resources that can help your child and family. We'd like to direct your attention to our community bulletin board and Parent Resource shelf by the Metro Parent magazine stand in the front entryway. Here you'll find updated various community events, opportunities and fliers. There is also a community page on our website you may want to check out.
 - ***29% of families did not know or were unsure of how Grandma's House ensures that information about your child and their progress is kept confidential. All child enrollment forms are kept in Tiffanie's office. Child evaluations/progress reports are kept in file boxes within your child's classroom and are accessible to teaching staff only. All information regarding your child(ren) is kept confidential and only communicated with outside professionals you have granted permission for us to talk with (i.e. special education teachers/programs such as Birth-to-Three or within a school district)
- Again, thank you for taking part in our annual survey. Please see either one of us with any questions or new ideas!

Tiffanie Kloida
Center Director

Kim Spankowski
Education Director