

Dear Families,

Thank you for completing our annual family survey. We take the feedback seriously and use the information we gather to make improvements within our program.

There were only two areas I'd like to clarify at our Brookfield Center specifically:

- Conferences are offered twice a year at Grandma's House. We offer them in April which is usually linked with Art Gallery night. During this night, support staff are available to help with your children while you have a conference with their teacher. In October, we have a separate night just for conferences and children are welcome to attend if needed. This is a great time to sit down with teachers and talk about your child's progress and what goals each of you have. Sign-ups are always posted on parent boards and this year some rooms posted on their "Homerom App".
- WOW! We've had a large interest in forming a parent group from our survey (38% of families). The parent group would meet informally every couple of months. The meetings help plan center activities, offer suggestions for improvements, and allow you to meet other parents in the center. Please watch for an email coming out in the new year as we try to get this group started. Feel free to email me if you have any suggestions or topics of interest at jdonohue@grandmashouse.org

Company-wide we're using combined feedback from all four centers in 2019 to:

1. Make some improvements to our snack menu to incorporate more protein (less bars and carbs) and link our menu to our recipes. This way you can see how our homemade recipes include healthy ingredients ("sneaky chef" style) and limit sugar.
2. Help families get to know each other on a smaller scale, such as a family night by age group, not just the whole center. This should make it easier to connect with parents of the same age group, or class as your child(ren).
3. Include requested information such as rates, summer field trip calendars and classroom photos on *our existing Shutterfly share site*. This is our members-only site for Grandma's House families so if you're not already signed up, please email Katie at kpleuss@grandmashouse.org and she'll get you started.

Thanks again for all of your input!

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