

Dear Families,

Thank you for completing our annual family survey. We take the feedback seriously and use the information we gather to make improvements within our program.

There were two areas that parents had questions about: parent/teacher conferences and joining a parent group.

- We offer formal conference nights twice a year, in April and October, but are always open to conferencing with families on an as needed basis (even phone conferencing can be arranged). Teachers will discuss your child's portfolio progress and look for input from you to help your child master appropriate skills. Quarterly, we will ask you to help us set goals for your child and to sign the evaluation.
- We had 25% of families respond that they were interested in joining a parent group, which is great! This would be a casual group that meets about four times a year to help plan upcoming events, share ideas for center improvements, suggest speakers to come in for family-relevant topics, etc. An email blast will go out with more details for signing up in January.

Company-wide we're using combined feedback from all four centers in 2019 to:

1. Make some improvements to our snack menu to incorporate more protein (less bars and carbs) and link our menu to our recipes. This way you can see how our homemade recipes include healthy ingredients ("sneaky chef" style) and limit sugar.
2. Help families get to know each other on a smaller scale, such as a family night by age group, not just the whole center. This should make it easier to connect with parents of the same age group, or class as your child(ren).
3. Include requested information such as rates, summer field trip calendars and classroom photos on *our existing Shutterfly share site*. This is our members-only site for Grandma's House families so if you're not already signed up, please email Katie at [kpleuss@grandmashouse.org](mailto:kpleuss@grandmashouse.org) and she'll get you started.

Thanks again for all of your input!

*Jane Sweet*

Hartland Center Director

[jsweet@grandmashouse.org](mailto:jsweet@grandmashouse.org)

*Kim Spankowski*

Education Director

[kspan@grandmashouse.org](mailto:kspan@grandmashouse.org)