

Dear Families,

Thank you for completing our annual family survey. We take the feedback seriously and use the information we gather to make improvements within our program.

There were only a few areas I would like to clarify at our Highland Center specifically:

1. These survey results are emailed out each year as well as located on our website.
2. Community events bulletin boards can be found near our main entrance (across from my office). Also located there, we have a resource binder containing information on transitioning to kindergarten, resources for children who may need special services and community resources for families in need.
3. Additionally, we are excited that many of you are interested in joining a parent group! We'd love to start one up again, so watch for an email invite in January!

Company-wide we're using combined feedback from all four centers in 2019 to:

1. Make some improvements to our snack menu to incorporate more protein (less bars and carbs) and link our menu to our recipes. This way you can see how our homemade recipes include healthy ingredients ("sneaky chef" style) and limit sugar.
2. Help families get to know each other on a smaller scale, such as a family night by age group, not just the whole center. This should make it easier to connect with parents of the same age group, or class as your child(ren).
3. Include requested information such as rates, summer field trip calendars and classroom photos on *our existing Shutterfly share site*. This is our members-only site for Grandma's House families so if you're not already signed up, please email Katie at kpleuss@grandmashouse.org and she'll get you started.

Thanks again for all of your input!

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